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October 25, 2005

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

**Re:   Armstrong Digital Services, Inc. ("Armstrong Telephone")  
      Subscriber Acknowledgement Report; October 25, 2005  
      WC Docket No. 05-196**

Dear Ms. Dortch:

We write on behalf of Armstrong Telephone. This Report updates Armstrong Telephone's compliance with the customer notification requirements of 47 CFR § 9.5, and its report filed on September 22, 2005.

**Percentage of subscribers to whom Armstrong Telephone has delivered notices and warning stickers.** Armstrong Telephone has notified all of its VoIP customers in writing of the limitations on its E911 services, and provided warning stickers to all of its VoIP customers.

**Percentage of subscribers from whom Armstrong Telephone has obtained affirmative acknowledgements; planned actions for customers who do not affirmatively acknowledge having received and understood the advisory.**

Armstrong Telephone has received affirmative acknowledgements from 97% of its VoIP customers.

Armstrong Telephone continues its diligent efforts to obtain acknowledgements from the remaining 3%, or 216, of its VoIP customers:

- On September 18, 2005, Armstrong Telephone sent an acknowledgement form, along with a stamped, self-addressed envelope and Armstrong Telephone's fax number, to every customer from whom it has not received an acknowledgement. It also sent the form via email to each of these customers. Armstrong Telephone will repeat this process via email and mail within the next week to reach its remaining 3% VoIP customers.
- Armstrong Telephone will follow up with phone calls, fax, email, and/or door-to-door contact to each of these customers.

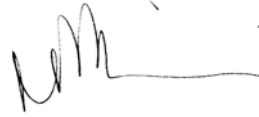
Armstrong Telephone has received affirmative acknowledgements from substantially all of its current customers (97%) and will receive affirmative acknowledgements from all of its new subscribers on a going-forward basis. Armstrong Telephone will notify the Commission when it has received affirmative acknowledgements from 100% of its VoIP customer base.

**Soft or warm disconnect.** Armstrong Telephone provides subscribers with a fixed VoIP product with robust E911 service that includes reliable customer location information. Further, Armstrong Telephone has already warned its customers of the limitations on its VoIP services, and

continues to make diligent efforts to obtain affirmative acknowledgements from the small percentage of its subscribers who have not yet submitted their acknowledgement forms.

If you have any further questions, please contact me.

Regards,

A handwritten signature in black ink, appearing to read 'NP' followed by a horizontal line.

Nicole Paolini-Subramanya  
Attorney for Armstrong Telephone

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